

Kingshill House Privacy Policy 2018

Kingshill House will not sell or rent your information to third parties.

We will not share your information with third parties for marketing purposes.

We will only show you news on the basis you have provided us with consent to do so. Consent is typically provided via checking an opt in box presented to you on a Kingshill House website form or in some cases, it may be provided by you to us either verbally over the telephone or in person.

How to access and control your own personal data

You have a choice about whether or not you wish to receive information from us. If you are not interested in receiving marketing information from us about the latest classes/workshops and news exclusive for you, you are able to unsubscribe from our mailing list at the bottom of any email you receive.

We will not contact you by email, phone or text message unless you have given us your prior consent.

We like to make sure that all the information we hold about our customers is as up to date as possible. If you would like to get edit any of your details, you can do this by emailing admin@kingshillhouse.org.uk or by telephoning the office team on 01453 549133 Monday to Friday 9am – 4.30pm.

Cookies and similar technologies

What are cookies?

'Cookies' are small text files that are stored by your browser on your computer, mobile phone or tablet. They allow websites to store things like user preferences. Cookies allow websites to record things such as your preferences. Making your browsing experience more personalised.

How does the Kingshill House website use cookies?

Please view our Web Privacy Policy by clicking [here](#)

Personal Data we collect

Kingshill House collects data to enable us to provide you with the best Kingshill House experience possible. Some of the data we collect is provided directly by you, for example, when you sign up to our newsletter, book a Kingshill House class or workshop or purchase a Gift Card or complete a questionnaire/permission form.

We also collect information about how you interact with our website and products. We get this information by recording interactions using technologies like cookies.

The data we collect from you depends on your interaction with us and your own preferences that you can update in your preference centre. The type of data we collect can include the following:

Name and contact details – We collect your first and last names, email address, postal address, phone number and any other relevant contact details

Demographic details – We collect information about your age, gender and postcode area.

Reason for Stay and Interests – We collect information about why you choose to visit Kingshill House, and what you hope to gain from the experience

How we use your personal data

Kingshill House uses the data we collect to operate our business and provide you with the products and services we offer. We may also use the data we collect to communicate with you. For example, keeping you informed about your booking. We use personal information we collect about you in the following ways:

Fulfilling requests

To provide you with information, products and services that you request from us, including providing you with classes and workshops which may interest you

To process any transactions you are completing with Kingshill House

Marketing

Providing you with information about any classes/workshops you have previously attended or informing you about any similar classes/workshops that relate to classes/workshops you have previously attended

To offer any suggestions and recommendations to you about classes/workshops that may interest you, based on your previous attendance

Sharing of your personal data

Marketing cookies

These cookies are used by software, they register and report the website user's actions after viewing or clicking on an advert, with the purpose of measuring the efficiency of an advert and to present targeted adverts to the user. These cookies allow the users behaviour to be tracked across multiple domains.

Access to information

The GDPR gives you various rights to the information we hold about you. Such rights can be exercised by you in accordance with the GDPR. In line with the regulation, all reasonable requests will be free of charge and processed within the permitted time period. Repeated requests may be subject to a fee which Kingshill House will advise you of prior to processing such requests.

Changes to our Privacy Policy

Any changes we may make to our privacy policy in the future will be displayed on this page and, where deemed appropriate, notified to you by e-mail.

Contact

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to GDPR Enquiries, Kingshill House, Kingshill Lane, Dursley, Gloucestershire, GL11 4BZ. Telephone: 01453 549133 email: admin@kingshillhouse.org.uk